

# OUR TRIAGE PROTOCOL

EMERGENCY VETERINARY CARE IS PRIORITIZED BASED ON THE SEVERITY OF THE PET'S CONDITION.

A team member will bring your pet in for initial evaluation. Based on priority level, the patient will be seen as soon as possible. There may be delays for priority yellow and green patients.

## STAT

### LIFE SAVING MEASURES TO BE APPLIED IMMEDIATELY

- Actively seizing
- Allergic reactions
- Bloat (GDV)
- Collapse
- Difficulty breathing / choking
- Excessive bleeding
- Excessive lethargy
- Heat-stroke
- Hit by car
- Open fracture
- Open mouth breathing (cat)
- Paralysis
- Pediatric fading
- Poisoning

## PRIORITY 1

### WAIT TIMES MAY APPLY

- Bowel Obstruction / diarrhea
- Closed fracture
- Difficulty urinating
- Eye problems
- Lethargy
- Vomiting
- Whelping difficulty

## PRIORITY 2

### NOT LIFE THREATENING (WAIT TIMES MAY BE PROLONGED)

- Abscess / skin conditions
- Chronic diseases
- Lameness
- Minor wounds
- Sore / itchy ears

**ALL PRIMARY CARE SERVICES (I.E. VACCINES) ARE THE LOWEST PRIORITY**

PLEASE ADVISE OUR FRONT DESK TEAM IF YOUR PET'S CONDITION CHANGES.

We know you are worried about your pet. We understand because we are pet parents too. Thank you for your understanding and patience.

**Southern Alberta Veterinary Emergency**

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